Assessing Game-Based Assessments: Prospects Meet Principles

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possibilities

Medical video game could help astronauts diagnose and treat problems on way to Mars

Alex Stuckey | Aug. 16, 2019 | Updated: Aug. 19, 2019 10:19 a.m.



FILE – An image provided by NASA shows an artist's rendering of the Opportunity rover on th which landed in January 2004, was designed for 90 days of exploration but remained functio days. (NASA via The New York Times) – EDITORIAL USE ONLY –

1,213 views | Aug 21, 2019, 04:22am

Five Companies Using Virtual Reality To Improve The Lives Of Senior Citizens



Virtual reality is emerging as a useful tool to bring about positive change for many, including the elderly. From reducing loneliness to transporting the infirm to far-flung places, wit VR is enhancing the lives of senior citizens act



Virtual reality has the power to give the elderly the free never thought possible. MYND VR

Depressed and Anxious? These Video Games Want to Help



In the video game Sea of Solitude, the main character, a young woman named Kay, navigates a partly submerged city and fights to overcome loneliness. Electronic Arts

purposes of GBA

selection (stable IDs)

- cognitive ability
- personality
- motivation/interest
- stable behaviors (e.g., teamwork)
- changing behaviors (e.g., adaptability)
- training/development (changing IDs)
 - knowledge (e.g., learn R/Python)
 - technical skills (e.g., code R/Python)
 - interpersonal skills (e.g., best/worst interactions)
 - intrapersonal skills (e.g., mental and physical health, STEM interests)



context

Why games, why GBA?

Compared with traditional approaches:

- Larger-scale assessment (e.g., rich and diverse talent pools)
- Safe environments for 'unsafe' mistakes (e.g., saying the wrong things in conversation, medical errors)
- Overlearning in rare environments (e.g., nuclear power plant emergencies)
- Rich forms of interaction (...thus, rich/multilevel constructs) (e.g., gamification/VR, video interviews, biometrics, social networks, adaptive testing)
- Rapid/automated decisions

 (e.g., selection, acquire talent before others do; learning, provide feedback in real time)
- Enhanced prediction (e.g., ML algorithms applied to a massive number of features/predictors)

- Engagement = increase the volume of people who decide to play
 - e.g., games + neuro
 - = fun/engagement + sophistication/science
 - …self-selection effect?
- Engagement = increase persistence of players within a game
 - heighten motivation to perform: escape, esthetic, interests, challenge, social connection
 - get more (big) data

models/algorithms



6

Big data (game-based, otherwise) is also facing a **replication crisis**:

• ML / deep learning methods have been

Are We Really Making Much Progress? A Worrying Analysis of Recent Neural Recommendation Approaches

Maurizio Ferrari Dacrema Politecnico di Milano, Italy maurizio.ferrari@polimi.it Paolo Cremonesi Politecnico di Milano, Italy paolo.cremonesi@polimi.it

Dietmar Jannach University of Klagenfurt, Austria dietmar.jannach@aau.at AAAS: Machine learning 'causing science crisis'

By Pallab Ghosh Science correspondent, BBC News, Washington

() 16 February 2019

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https://arxiv.org/pdf/1907.06902.pdf

https://www.bbc.com/news/science-environment-47267081

PUBLIC RELEASE: 15-FEB-2019

Can we trust scientific discoveries made using machine learning?

Rice U. expert: Key is creating ML systems that question their own predictions

RICE UNIVERSITY

https://eurekalert.org/pub_releases/2019-02/ru-cwt021119.php

models/algorithms

Computational Psychometrics:

Measurement, Modeling, and Meaning in the Big Data Era [Rice University + Army Research Institute for the Behavioral and Social Sciences]

- reliability beyond alpha and CFA given large-scale 'messy' data (missing, text-based, game-based, temporal)
- explore multiple methods for establishing reliability and construct relevance (vs. algorithmic bias) network psychometrics, dynamic modeling, merging *incidental* data (bottom-up, unstructured/activities) with *intentional* data (top-down, traditional/items)
 - exploratory/inductive surprises = apply big data algorithms to the "data firehose"
 - cross-validated EFA/CFA/SEM vs. predictive models (random forest, SVM, elastic net...)
 - how do we know when we need complexities
 ...vs. when we don't (Occam)







RICE UNIVERSITY big data / induction

Useful 'signals' in data discovered through predictive modeling could be amplified by developing measures that collect more data (given enough development time, testing time, \$...).





RICE UNIVERSITY standards (AERA/APA/NCME)



Part I: Foundations

- 1. Validity.
- 2. Reliability/precision and errors of measurement.
- 3. Fairness in testing.

Part II: Operations

- 1. Test design and development.
- 2. Scores, scales, norms, score linking and cut scores.
- 3. Test administration, scoring, reporting and interpretation.
- 4. Supporting documentation for tests.
- 5. The rights and responsibilities of test takers.
- 6. The rights and responsibilities of test users.

Part III: Testing Applications

- 1. Psychological testing and assessment.
- 2. Workplace testing and credentialing.
- 3. Educational testing and assessment.
- 4. Uses of tests for program evaluation, policy studies and accountability.

ATTER

STANDARDS

for Educational and

Psychological Testing

American Educational, Research Association American Psychological Association National Council on Measurement in Education

standards (SIOP)

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Principles for the Validation and Use of Personnel Selection Procedures

FIFTH EDITION

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validation and need for undating the validation a

Assessing Candidates With Disabilities..... Responsibilities of the selection procedure deve Candidate Lineuistic and Cultural Background.

Glossary of Terms

https://tinyurl.com/siop-standards-5th

Understanding Work and Worker Requirements	
Strategies for analyzing the work domain and defining worker requirements	
Considerations in specifying the sampling plan	
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Review or research iterature and the organization's objectives	
Psychometric considerations	
Scoring considerations	
Format and medium	
Acceptability to the candidate	
Alternate forms	
Selecting the Validation Strategy	
Fit to objectives, constraints, and selection procedures	
Individual assessments	
Selecting Criterion Measures	
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Other indices	
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Match between data collection and implementation expectations	
Confidentiality	
Quality control and security	
Data Analyses	
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silly-not-silly question...

Is an AI game better at hiring than...a coin flip? Ask your vendor!





	Coin flip	Al game
fun/engaging	? 😊	\checkmark
make quick decisions	\checkmark	\checkmark
affordable	\checkmark	?
fair (e.g., no adverse impact)	\checkmark	?
reliable (e.g., similar score retaken 1 week later)	X	?
valid (e.g., predicts employee performance)	X	?

1. Keep going beyond "<game> works!"

- company / games / algorithms ≠
 constructs → measures → decisions → outcomes
- 2. Improve the conceptualization and measurement of goals and criteria
 - what is a "successful" employee or student (teamwork, taskwork, engagement, low turnover
 - how are multiple criteria related? how does prediction work?
 - what about GBA predicting intervention success + criteria:
 i.e., GBA → training → outcome criteria

- 3. cultivate community: develop an extended and engaged network of expertise and collaboration around GBA (project-driven, profession-driven, listserv driven, etc.) – mentor others (world is small)
- 4. develop collaborative strategies and goals: yes even between vendors; communication through this community (advisory board, publication plans, conference presence, etc.)
- 5. develop and share innovative research and tools that could not have happened otherwise

- 6. Work toward GBAs being more transparent, replicable, generalizable
 - yes, there are proprietary issues
 - yes, there are lawyers
 - yes, there need to be profits (no, really)
 - but compete on your science as a differentiator
 - make headway as a "thought leader" via sharing your findings for the community, for discerning consumers
- 7. Provide clear indices of reliability, validity, and fairness
 - whether through traditional methods or non-traditional analogs
 - stakeholders will demand and push on improved reliability/validity/fairness data (practice, science, legal...ethics...fronts)

thanks and discussion

ORGANIZATION & WORKFORCE LABORATORY (OWL)

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